

eHealth Care Quality and Patient Safety Stakeholder Action Planning Forum Evaluation Results

What stakeholder/sector do you consider yourself to most represent?

| Stakeholder/sector | Number | Percent |
|------------------------------|-----------|--------------|
| State government | 10 | 20 % |
| Local government | 3 | 6 |
| Health plan or Insurer | 1 | 2 |
| Health care system | 3 | 6 |
| Physician practice or clinic | 6 | 12 |
| Other health care provider | 4 | 8 |
| University/Academic/Research | 8 | 16 |
| Patient/Consumer | 5 | 10 |
| Other | 4 | 8 |
| No answer selected | 5 | 10 |
| Total | 49 | 100 % |

| Other stakeholders listed: |
|--|
| FQHC |
| Non-profit |
| Public health (2) |
| Public health consultant |
| SE Wi regional health information exchange |
| Wi Office of Rural Health |
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Please rate your level of knowledge on the elements below on a scale of 1 (low) to 5 (high):

| | Prior to the Forum (Mean) | <i>N</i> | After the Forum (Mean) | <i>N</i> |
|---|------------------------------|----------|---------------------------|----------|
| Role of the eHealth Board and Executive Order 129 | 2.79 | 48 | 4.23 | 47 |
| National Initiatives in eHealth | 2.88 | 48 | 4.17 | 48 |
| WI Action Planning Process | 2.35 | 48 | 4.07 | 46 |
| WI current eHealth Initiatives | 2.69 | 48 | 4.11 | 46 |
| Your role in eHealth and Wisconsin's process | 2.57 | 47 | 3.83 | 47 |

Do you plan to participate in the Action Planning Process through a workgroup or other means over the next six months?

| | Number | Percent |
|----------------|--------|---------|
| Yes | 34 | 72 % |
| No | 2 | 4 |
| Unsure | 10 | 21 |
| N/a | 1 | 2 |
| Did not answer | 2 | 4 % |

Has your participation in this event influenced your plans for adopting health information technology in your own organization?

| | Number | Percent |
|----------------|--------|---------|
| Yes | 24 | 13 % |
| No | 6 | 51 |
| Unsure | 4 | 9 |
| N/a | 13 | 28 |
| Did not answer | 2 | 4 % |

Comments: Adopting HIT in our organization was important to us before the conference.

Speakers and Panelists: On a scale of 1 (not useful) to 5 (useful), please rate how useful you found the content of the speakers and panelists.

| | Mean rating | Mode rating | # of Respondents |
|---------------------------------------|-------------|-------------|------------------|
| Helene Nelson, DHFS Secretary | 4.35 | 5 | 46 |
| Jodi Daniel, National Office of HIT | 4.49 | 5 | 47 |
| Amy Helwig, eHealth Initiatives | 4.12 | 4 | 42 |
| Bevan Baker, Milwaukee Health Dept. | 4.38 | 5 | 45 |
| Deb Rislow, Gundersen Lutheran Health | 4.00 | 4 | 42 |
| Peg Smelser, WEA Trust | 3.90 | 4 | 40 |
| Fred Wesbrook, Marshfield Clinic | 3.91 | 5 | 43 |
| Seth Foldy, eHealth Consulting | 4.45 | 5 | 42 |
| Governor Jim Doyle | 4.24 | 4 | 33 |

Comments: Jodi Daniels was excellent; Seth Foldy was a good facilitator; Governor Doyle was inspiring.

Please rate the following areas on a scale of 1 (low) to 10 (high):

| | Mean Rating | Mode Rating | N |
|--|-------------|-------------|----|
| Materials: usefulness of printed material provided | 8.21 | 8 | 48 |
| Venue: overall experience with the Fluno Center | 9.17 | 10 | 48 |
| Registration: experience with ebrochure and online registration | 9.22 | 10 | 46 |

Comments: Excellent facility (3); Excellent lunch; Parking was a problem; Handout slides too small

Please share other comments about the printed material, speakers, the format of the conference, or suggestions for the next eHealth Forum (planned for January 2007).

Suggested changes:

- Add a component that can begin to include patients, public.
- Would have liked PHIN standards, vocabulary addressed in national plan
- More involvement from payers.
- We have a shared vision that should guide the process.
- Distance learning could be part of the answer

General comments:

- There has to be connection between needs - mental health, dental, primary care - and use of IT as a solution
- Don't put the cart before the horse - use HIE to engage communities in prevention
- ehealth records vs. ehealth billing. What's the rationale for the approach? Should there be one seamless system?
- Errors are only a fraction of preventable health care caused death. More than 30% may be from care.
- The lives of vulnerable citizens count on us to DO THE RIGHT THING, forget biases and business interests.
- Without improvements in community health status that can be measured, our efforts may be useless or cause harm
- Is this an incremental approach or is cost savings possible?
- Empower consumers by putting more money in their hands. Pass Fairtax.org.
- Is there proof ehealth improves outcomes? What is the ROI?

Conference specific:

- Excellent (4)
- Very well organized (2)
- Good use of attendee time
- Informative conference, Keep the momentum.
- Lots of productive discussion, valuable information, and insight.
- Collaborative next steps would not have been clear without the Population Health representative at lunch table.